



This Lifetime Limited Warranty applies to physical goods, and only for physical goods, purchased from Wimmer Custom Cycle (the "Physical Goods").

This Lifetime Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Wimmer Custom Cycle will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

This Limited Warranty extends to the original purchaser only and is not transferable. Original receipt showing proof of original purchaser must be submitted.

Wimmer Custom Cycle will either repair the Product at no charge, using new or refurbished replacement parts, or exchange the Product with a new or refurbished Product.

This Limited Warranty does not cover any problem that is caused by:

- conditions, malfunctions or damage not resulting from defects in material or workmanship
- conditions, malfunctions or damage resulting from negligence, improper maintenance or modification
- theft or loss of the Physical Goods

This Limited Warranty does not cover any shipping charges, handling charges, or taxes. You are responsible for and must prepay all shipping charges.

You shall assume all risk of loss or damage to the Physical Good while in transit to Wimmer Custom Cycle.

This Limited Warranty is void if the Physical Goods are returned with removed, damaged or tampered labels or any alterations.

This Lifetime Limited Warranty does not cover finishes applied to the Physical Good such as but not limited to chrome and powder coat.

To obtain warranty service, you must obtain a Return Merchant Authorization (RMA) number and instructions on how to return a product by contacting us.

Deliver the Physical Goods, in either its original packaging or packaging providing an equal degree of protection, including any accessories or documents that shipped with the Physical Goods to the address specified by Wimmer Custom Cycle.

To obtain the Return Merchant Authorization (RMA) number, you can contact us by any of the following contact methods:

- By phone number: 215-721-4110
- By email: [info@wimmercustomcycle.com](mailto:info@wimmercustomcycle.com)
- By visiting this page on our website: [www.wimmercustomcycle.com/contactus](http://www.wimmercustomcycle.com/contactus)

## ***Returns and Refunds Policy***

Our products can be returned within 30 days of the original purchase of the product. A new product may be exchanged for another product or returned for a refund.

To be eligible for a return, please make sure that:

- The product was purchased in the last 30 days
- The product is in its original packaging
- You obtained a Return Merchandise Authorization (RMA) from us

Products that do not meet these criteria will not be considered for return.

To obtain a Return Merchandise Number (RMA), contact us:

- By phone number: 215-721-4110
- By email: [info@wimmercustomcycle.com](mailto:info@wimmercustomcycle.com)
- By visiting this page on our website: [www.wimmercustomcycle.com/contactus](http://www.wimmercustomcycle.com/contactus)

Send the product with its original packing and the RMA number, along with a note indicating whether you want to exchange the product (and if so, what other product you want to order) or a refund, to:

Wimmer Custom Cycle  
115 Ridge Avenue  
Perkasie, PA 18944

### **Shipping charges**

Shipping charges incurred in connection with the return of a product are non-refundable.

You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from Wimmer Custom Cycle.

**Damaged items**

If you received a damaged product, please notify us immediately for assistance.

**Sale items**

Unfortunately, sale items cannot be refunded. Only regular price items can be refunded.